

Activity Title: Front-of-house assistant

Validator Name: Beth Bradbury

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Validator Phone Number: (709) 639-2391

Department Organization: Theatre Department

Activity Category: Experiential learning opportunities

Activity Description:

Box Office attendant responsible for selling tickets to patrons; recruiting and coordinating ushers; customer service; end of day sales reconciliation; communication between show crew and front of house.

Position details:

Paid position to staff and provide customer service and front of house coordination for events in the Fine Arts Theatre.

Activity Contact: Beth Bradbury

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Anticipated learning outcomes:

Graduates will: be knowledgeable and competent in their area of study with an enthusiasm for learning; be critical, practical and creative thinkers using sound reasoning to analyze challenges and address problems; recognize the skills and strengths of others while using their own work to work together towards a shared goal; be effective communicators, capable of active listening, presenting and persuading others about their own ideas, and providing constructive feedback; reflect and demonstrate self-awareness, flexibility and confidence in the face of change; and be productive, demonstrate responsible behavior, and have ethical, moral and intellectual integrity.

Student Success Competencies:

- Professionalism
- Communication
- Teamwork
- Creative thinking/problem solving
- Adaptability/resilience
- Digital literacy